

Bongo Buddy Survey Feedback

(Results received between 4 October and 23 November 2018)

1. What do you like about the Bongo Buddy website?

It looks good	14
It's a helpful resource	37
It's easy to navigate	20
I've bookmarked it for future use	21
I've mentioned it to someone	12
I've shared it on social media	5
I've personally benefitted from using the Bongo Buddy website	20

2. What have you used the website for?

Finding Bongo events and meetups	18
Finding Festivals	6
Finding a garage or mechanic	8
Finding insurance	4
Finding where things are and how they work on my Bongo	26
Finding Bongo social groups and clubs	15

Comments

Shopping

Tbh i forgot about the site! Not enough PR

Fitting coolant alarm, coolant bleeding, fitting a BMW clock, EGR information

Decals

Finding info about buying a Bongo

Hopefully advertising

General maintenance tips and what to look out for when buying.

3. Have you used the Bongo Buddy website search box? (Located on the right, below the banner)

Yes	15
No	10
Didn't know there was one – I'll take a look	17

4. Have you ever contacted Bongo Buddy?

Yes	6
No	36

Comments

I got a quick acknowledgement of my message

Yes I did, very helpful.

Yes Thanks Richard.

Yes. Very helpful chap is that Richard fella

5. Is there anything else you'd like to comment on, or see on, the Bongo Buddy website?

I find the sit helpful, easy to navigate and read.

Nothing else, keep it up!

Reader's wives section.

Recommended products? E.g. [list of tried n tested inflatable awnings](#) that fit the Bongo.

An option for being a member to the [Manchester Bongo Owners Page](#). **(Now added)**

Nothing I can think of.

Carry on the good work, very grateful.

Too early to tell, but more than likely!

I personally don't [find the way the menu's work on the site particularly user-friendly](#) - because it's working on the basis of hovering over them and lots of sub-categories within the menu's it's sometimes not as straight forward to find what you want as it could be. Also on my desktop computer the [search box comes up very small](#) and not formatted quite right so makes it very easy to 'look past'. That's just being fussy though - I thought you might appreciate some 'constructive criticism'! Bongo Buddy is a really fantastic resource and thank you for making it :) **(A few alterations have been done to try and improve the points mentioned).**

I think it's a great site for new starters.

6. What has been most useful to you on Bongo Buddy? (Text box for answers)

Variety of info.

Finding events.

Coolant bleeding and information on fitting a coolant alarm key items when owning a Bongo.

Finding bongo social groups.

Getting information.

The links to "how to" articles, to parts places.

Collation of all group and club events. Events and meetup info.

The 'advice' and 'how to' sections have been especially helpful to me as a new bongo owner.

Tyre pressures, dimensions.

The maintenance tips.

Events and meetup info.

The way it's laid out is so easy to navigate.

All the info so well organised in one easy to use site.

Location of parts Videos You tube clips.

Tbh i forgot about the site! Not enough PR.

Fitting coolant alarm, coolant bleeding, fitting a BMW clock, EGR information.

Decals.

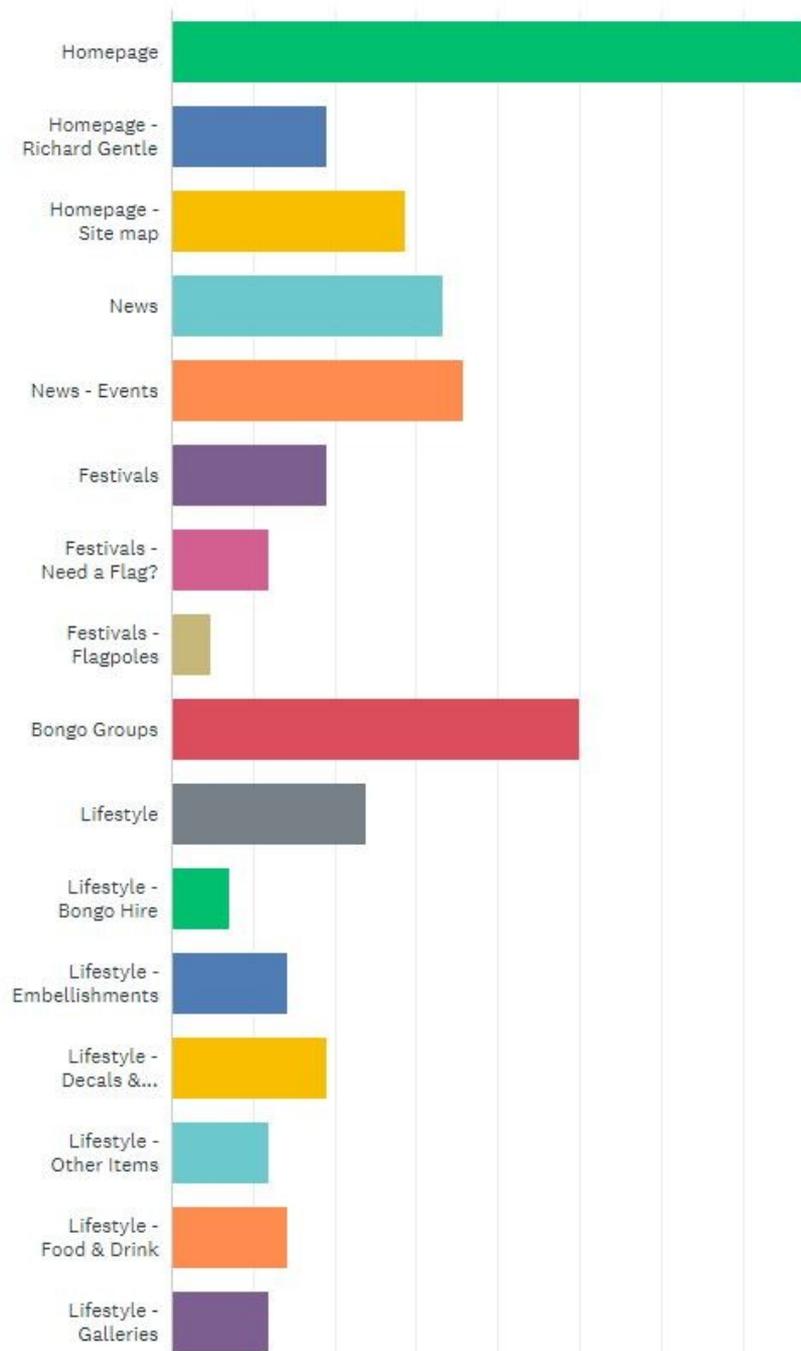
Finding info about buying a Bongo.

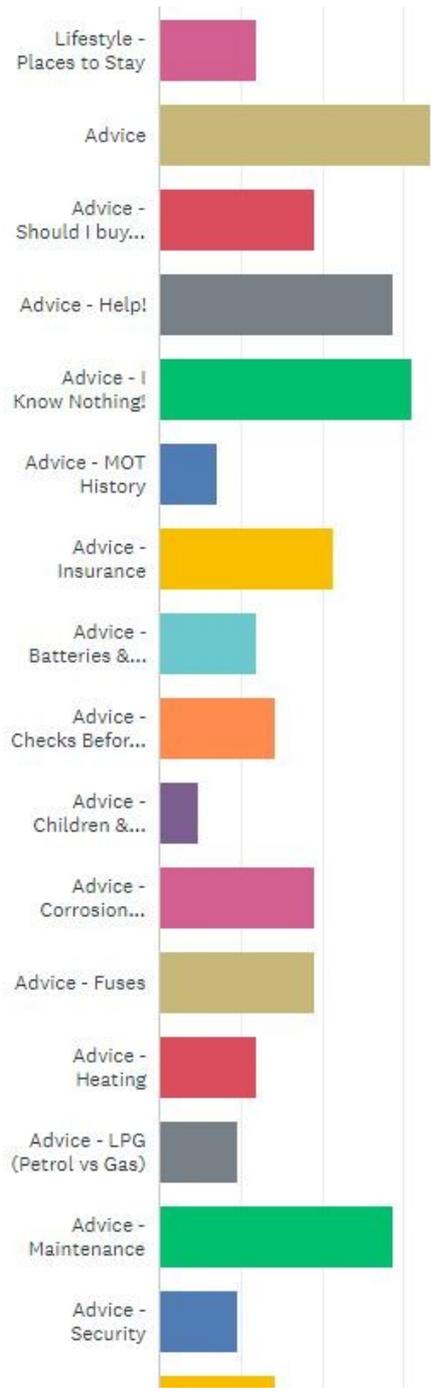
Hopefully advertising.

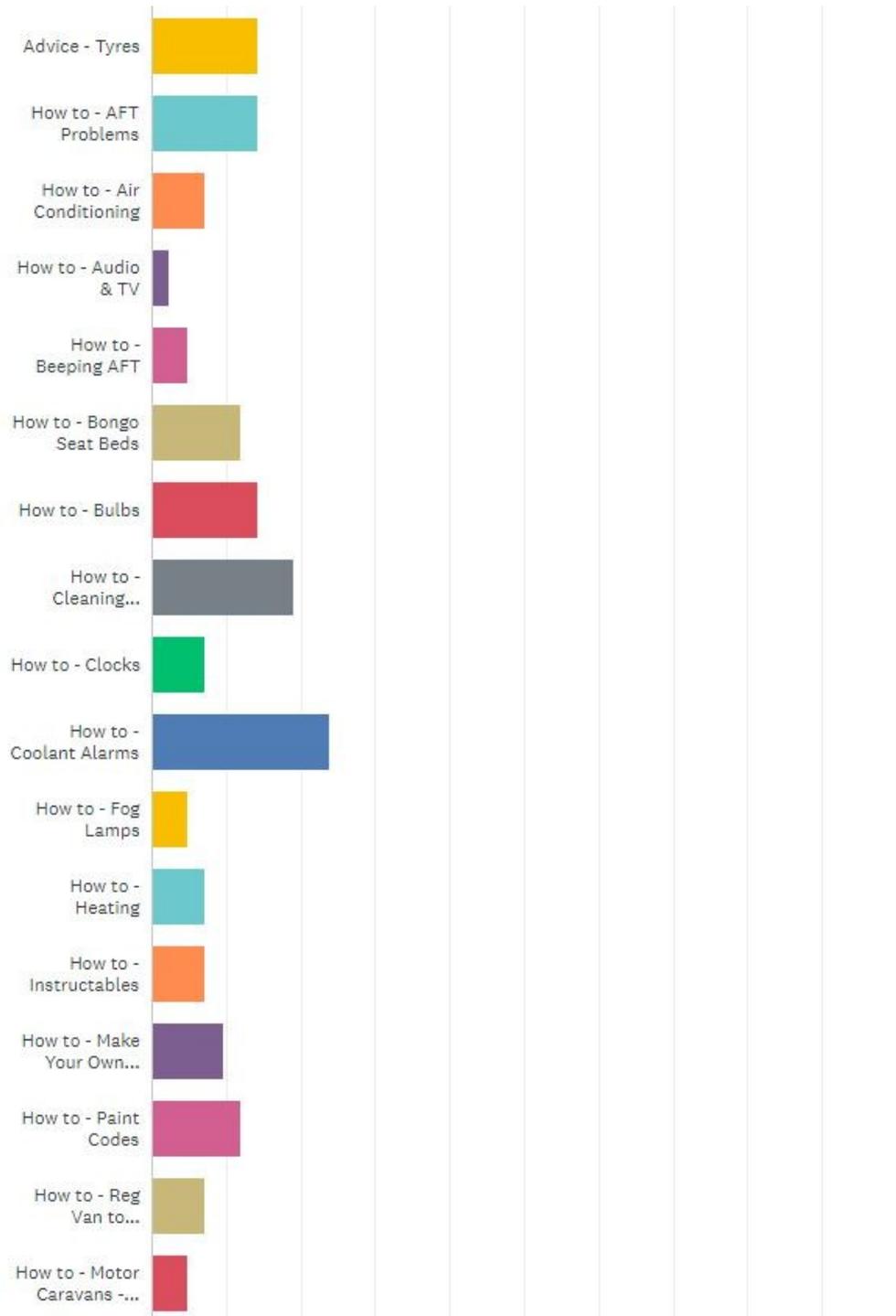
General maintenance tips and what to look out for when buying.

7. Which sections of the website have you visited?

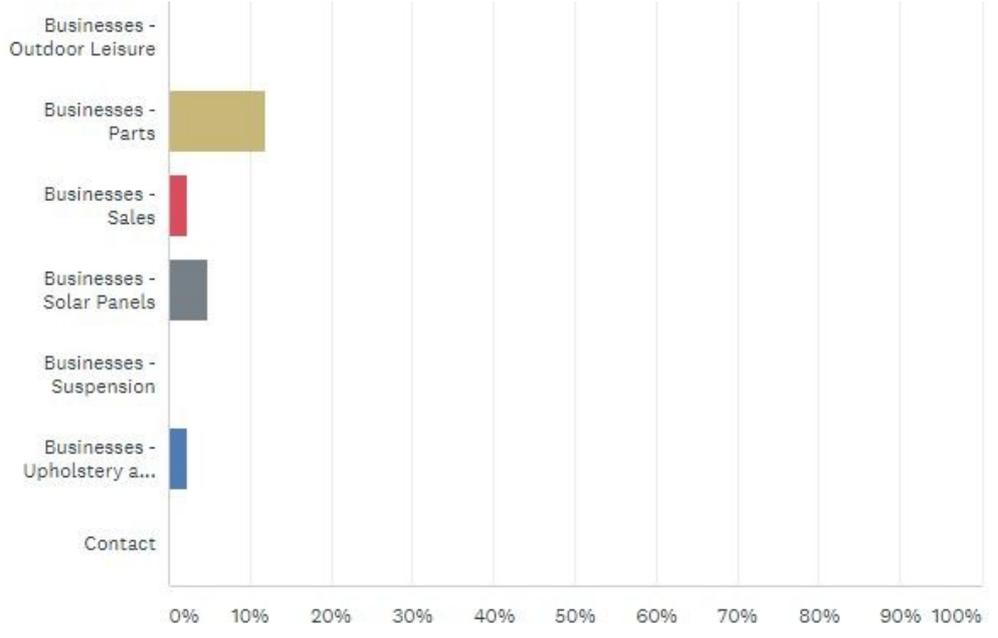
Answered: 42 Skipped: 0





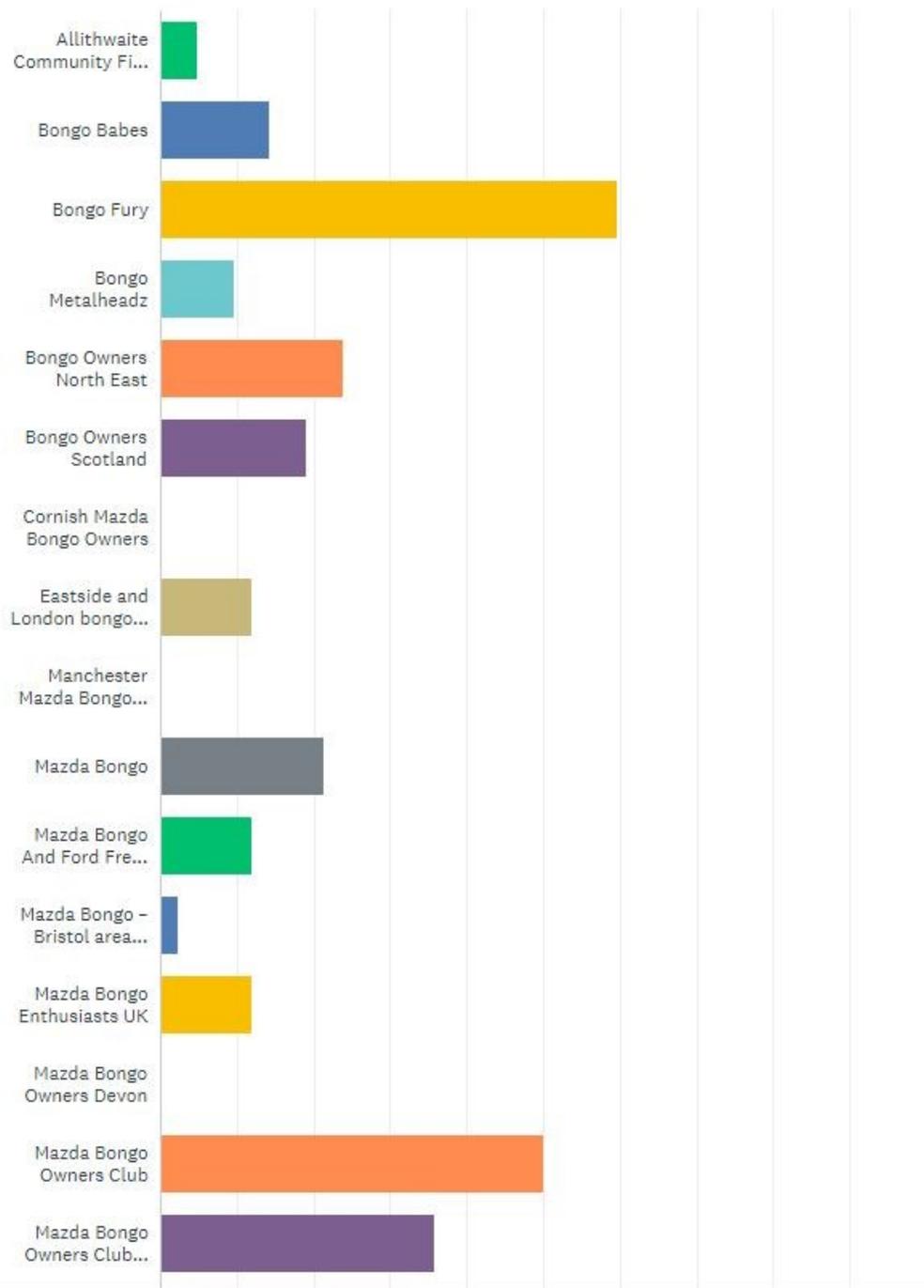


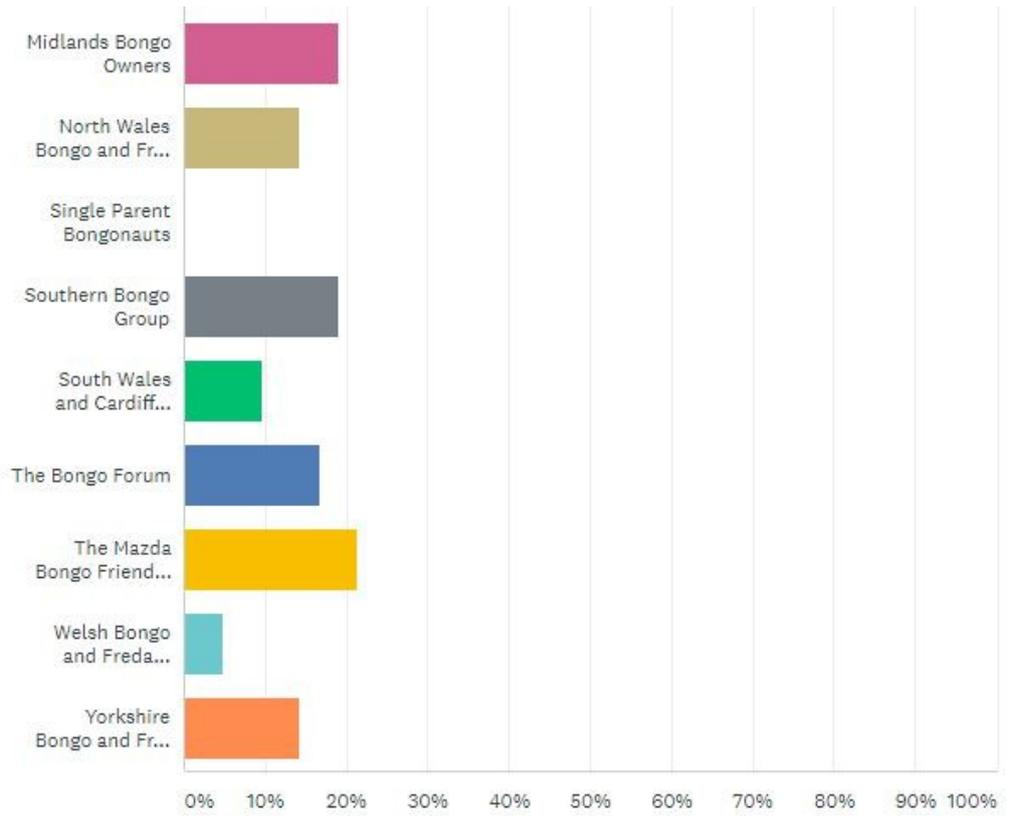




8. Which Bongo Groups are you in?

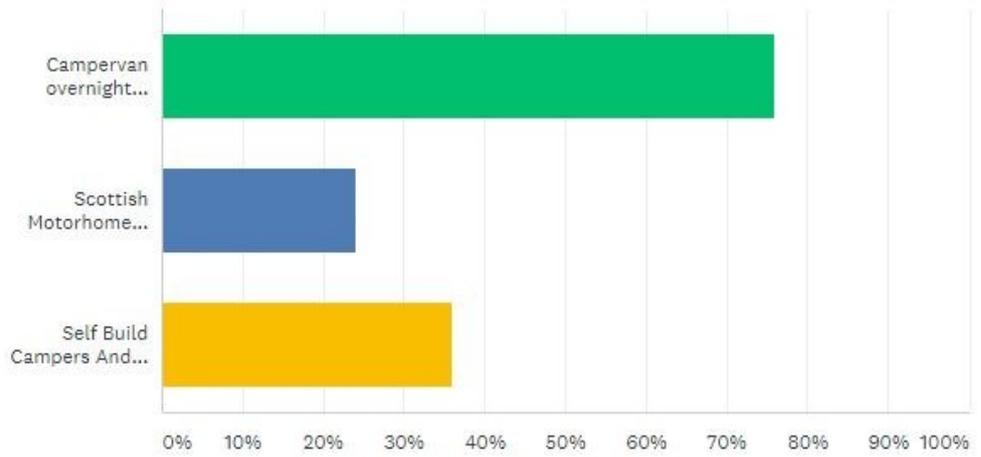
Answered: 42 Skipped: 0





9. Are you in any other groups connected with using your Bongo?

Answered: 25 Skipped: 17



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10. Public feedback

Fantastic resource for anyone with a bongo... Keep up the great work bongo buddy

Great site, keep up the good work! Sue Jones Mid Wales

Great informative website, especially helpful to any new owner of a Bongo.

As a single woman with dogs, it's important to have male support with my van that I can trust. Irene st albans

Brill site, must visit more often! Jane B - South Derbys

Alan Jackson Gosport Very useful, easy to use, no fuss resource. Thank you very much. AJ

Murray G - Ayrshire Brilliant resource! New to Bongos, and have found the website to be the first place I look for advice, how-to help, and general information.

Great resource for Bongo owner's, everything all in one place.Thanks Richard. Stu - Gateshead.

Helpfull site Geoff. London

Am new to this but it is very use full

Great useful site. Full of info. Drew Brighthouse